VICTIMS/MERCHANTS INFORMATION PACKET

The purpose of this packet is to inform victims/merchants of the process of worthless checks once they been filed with the Worthless Checks Division. It also serves as a source of information for potential questions regarding the Worthless Checks Diversion Program, warrants, final notices, and contains samples of various forms victims are required to use.

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WORTHLESS CHECKS DIVERSION PROGRAM VICTIM'S INFO PACKET

The Worthless Checks Diversion Program (WCDP) originated in March 1990. Its purpose is to demand restitution and service fees for victims of worthless checks, as well as to effectively divert worthless check cases from inundated circuit court dockets. The information provided in this packet is to assist victims with understanding the procedures once a sworn complaint is submitted. Each check filed requires completion of a separate sworn complaint form. An Assistant State Attorney then reviews each check case file to ensure that its acceptance is in accordance with Florida Statutes 832.05.

Sworn Complaint Correction Cover Sheet

WCDP staff may contact victims to correct sworn complaints, provide additional information, or to clarify information on sworn complaints. A cover sheet that is attached to the front of the sworn complaint indicates the specific correction or info needed. ALL REQUESTS should be done expeditiously. Otherwise, delayed responses to requests causes delays in processing sworn complaints, the service of warrants in a timely manner, and delays restitution to victims.

Final Notice (FN) and Capias (Warrant)

Only **one Final Notice** per check is mailed from the WCDP to notify the check writer that a criminal charge and warrant has been generated, pending payment of full restitution to the victim. Normally, the Final Notice is sent to the check writer within ten (10) business days from receipt of the sworn check complaint. Each Final Notice states the amount of restitution and service fees that must be paid to the victim or designee, by a specified date (usually within 16 calendar days). It further states that failure to do so can result in the service of a warrant. Warrants are routinely activated for service eight (8) to ten (10) weeks from the initial filing date, if a check writer fails to comply to the Final Notice. It is strongly suggested to wait until after this period to check the status of sworn complaints filed, if restitution has not been received. Most warrants are usually served in the order that sworn complaints are filed, with some exceptions. However, it is difficult to determine the exact date of service for any warrant.

Worthless Check Diversion Agreement (WCDA)

A Worthless Check Diversion Agreement (WCDA) is a check writer's signed agreement to pay restitution to the victim, and waiver fees to the WCDP by an agreed upon date. A case worker with the Judicial Correction Services Worthless Check Diversion Program may meet with and have the check writer complete an income questionnaire before the WCDA is signed. Failed Agreements require a mandatory arrest and arraignment court appearance. The presiding arraignment judge may adjudicate and sentence the check writer during the arraignment hearing.

Restitution and Receipts

Victims should only accept cash or a cashier's check for restitution. ALL RECEIPTS given to the check writer MUST INCLUDE the date restitution was paid, the check number, check amount, service fee, and the date the affidavit was stamped received by this office. Receipts from individuals or non-businesses MUST INCLUDE all of the above, with a signature and phone number so that a case worker can verify the receipt.

OFFICE OF STATE ATTORNEY WORTHLESS CHECKS DIVISION 1-B 9TH AVENUE SHALIMAR, FLORIDA 32579 TELEPHONE: (850) 651-7260

FAX: (850) 651-7337

ATTENTION: VICTIM/MERCHANT

NEW "15 DAYS" FILING REQUIREMENT FOR NOTICE TO CHECK WRITER

EFFECTIVE JULY 1, 2004, IN ACCORDANCE WITH ARTICLE 5 FROM THE FLORIDA STATE LEGISLATURE, CERTIFIED NOTICES ARE NO LONGER REQUIRED AS NOTICE FOR CHECK WRITERS IN ORDER TO FILE WORTHLESS CHECK SWORN COMPLAINTS. HOWEVER, THE LAW REQUIRES THAT A NOTICE MUST BE SENT BY REGULAR MAIL TO THE CHECK WRITER, AND 15 DAYS ALLOWED FOR RESTITUTION TO BE MADE, BEFORE A CRIMINAL COMPLAINT MAY BE FILED. FURTHER, IT REQUIRES THAT YOU ATTEST UNDER OATH THAT NOTICE WAS SENT IN ACCORDANCE WITH ARTICLE V. ANY RETURNED NOTICES WOULD BE HELPFUL TO THIS OFFICE IN LOCATING CHECK WRITERS WHEN THE POST OFFICE HAS PROVIDED NEW OR FORWARDING ADDRESSES. THIS OFFICE ENCOURAGES VICTIMS/MERCHANTS TO CONTINUE TO ATTACH RETURNED NOTICES TO SWORN COMPLAINTS FOR THIS REASON.

AFFIDAVIT OF MAIL SERVICE

Florida Statutes 832.05 also requires that an Affidavit of Mail Service accompany each sworn complaint filed. The only exception is if a check has been returned for "account closed."

Worthless Checks Division 1-B 9TH Avenue Shalimar, FL 32579 Telephone: (850) 651-7260

Fax: (850) 651-7337

RETURNED CHECKS UNACCEPTABLE TO FILE IN OKALOOSA COUNTY

Returned Checks cannot be filed in Okaloosa County if:

- A notice was not sent to check writer allowing 15 days for restittuion to be made. Notices are not required for checks returned for CLOSED ACCOUNT.
- 2. An Affidavit of Mail Service is not submitted with checks stamped with "Insufficent Funds."
- 3. The "original" or "legal" copy is not furnished from the bank.
- 4. A duplicated copy of the original check has not been certified by a bank official with a notarized statement on the bank's stationery as to why the original check is not available.
- 5. The check is not signed.
- 6. The check does not have a bank's stamped return reason, or bank's letter with return reason.
- 7. The check was written or passed two (2) or more years previously from date of intent to file check.
- 8. The check was drawn on a "credit card" account, or is a "draft."
- 9. The check amount is for \$5.00 or less.
- 10. The check was asked to be held, "postdated," or deposit was asked to be delayed.
- 11. The check was issued to pay an illegal debt.
- 12. The check does not have "Pay to Order Of" stamped or filled out at the time it was first issued.
- 13. The check was not received (by hand) in Okaloosa County, or <u>mailed</u> to or from Okaloosa County.
- 14. The check was given as "collateral," and the receiver of the check had reason to believe the check was "not good" at the time it was accepted.
- 15. A separate sworn complaint form is not completed for <u>each signature</u> on the check.
- 16. The sworn complaint form was signed by a representative from a collection agency who did not originally receive/accept the check.
- 17. The check was returned for: STOP PAYMENT, UNAUTHORIZED SIGNATURE, IRREGULAR SIGNATURE, SIGNATURE DOES NOT AGREE, SIGNATURE NOT ON FILE, UNAVAILABLE FUNDS, UNCOLLECTED FUNDS, REFER TO MAKER, BALANCE HELD, HOLD VIOLATIONS, ACCOUNT FROZEN, ENDORSEMENT CANCELLED, FORGERY, OR FRAUD.

WORTHLESS CHECKS DIVISION 1-B 9^{TH} AVENUE SHALIMAR, FL 32579 TELEPHONE: (850) 651-7260

FAX: (850) 651-7337

Victim's Sample of Letter to Check Writer

Date
Checkwriter's Name Address City, State, Zip
Dear Sir or Madam:
You are hereby notified that a check numbered
Unless this amount is paid in full within the time specified above, the holder of such check may turn the dishonored check and all other available information relating to this incident to the Office of State Attorney for criminal prosecution. You may be additionally liable in a civil action for triple the amount of the check, but in no case less than \$50.00, together with the amount of the check, a service charge, court costs, reasonable attorney fees, and incurred bank fees, as provided in c. 68.065.
Sincerely,
Your Signature

Dear Sir or Madam:				
You are hereby notified that a of \$, issued b, and has been dishonored. Pursu marked date of mailing this nucheck plus a service charge of \$30.00 if the face value exceed face value exceed \$300.00; check, whichever is greater, the	y you on made payable to ant to Florida law, y notice to: tender pay of <u>\$25.00</u> if the face ds \$50.00 but does n or an amount of up t	you have 15 d ment of the fu value does n not exceed \$30 to 5% of the fa	drawn lays from the pull amount of suot exceed \$50.00.00; \$40.00 if	on oost uch 00; the
Unless this amount is paid in f check may turn the dishonored this incident to the Office of S additionally liable in a civil acti less than \$50.00, together with costs, reasonable attorney fee	d check and all other State Attorney for crir ion for triple the amo th the amount of the	r available info minal prosecu unt of the che e check, a ser	ormation relating tion. You may eck, but in no ca rvice charge, co	g to be ase ourt
		Sincerely,		

January 1, 2006

Jane Doe Bank of Florida 2002 West Peace Boulevard Pleasantville, FL 33333

RE: Checks Without Stamped Return Reason

To Whom It May Concern:

See verbiage requirement below for bank's letter to contain regarding returned checks that do not have a "stamped" return reason.

VICTIM/MERCHANT

REF: CHECKS WITHOUT A STAMPED RETURN REASON

The following information is necessary if a check has not been stamped by a bank officer with the return reason. The bank officer must indicate on bank stationery the date and return reason, and the following: the account number and name, date of check, check number and the check amount. Also, the officer should date and sign his or her name to the statement.

Please call the State Attorney's Office Worthless Checks Division at 651-7260 if there are any questions regarding what is needed.

JANE DOE BANK 1945 WEST PERDUE STREET PENSACOLA, FL 32505

TELEPHONE: (850) 999-9999 FAX (850) 888-8888

SAMPLE LETTER FROM BANK "CERTIFYING" COPY OF ORIGINAL CHECK

Important: The verbiage of the letter must state why the original is not available.

February 20, 2006

Office of the State Attorney Worthless Checks Division 1-B 9TH Avenue Shalimar, FL 32579

To Whom It May Concern:

RE: CERTIFIED COPY OF CHECK ATTACHED

Check #	submitted to your division in the amount of	\$,
	, made payable to	
	, drawn on Jane Doe Bank, account #	
	(state what happened to the original check	x). Please accept the
attached copy	as a true and correct copy of the original item.	
If you have an	y further questions regarding the above check,	please contact me.
Sincerely,		
Jade Richards	s, Branch Manager	
Before me per the document.	sonally appeared and personally known to me to	be the person signing
	, Notary Public, State of Florida	, Expires
Date Notarized	d: Notary Seal:	

THIS IS WHERE THE SAMPLE C)F A '	"LEGAL	COPY'	' OF	CHECK	GOES
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Instructions to Complete Sworn Complaint Forms for Worthless Checks

A completed original Sworn Complaint Form is required to be submitted for each check to our office, including the Affidavit of Mail Service. A separate complaint form is required for each signature, if the check has more than one signature. They will be stamped with a "RECEIVED DATE" which should be referred to when making inquiries about checks submitted. YOUR COOPERATION by calling ahead to make an appointment to bring 25 or more checks is helpful, due to the large volume of checks received daily. It allows this division time to review and process sworn complaints more efficiently, and lessens the need for victims/merchants to return to make corrections. Sworn complaints cannot be processed until corrections have been made.

Paperclip the original check to the top left corner of the original complaint, and attach an Affidavit of Mail Service if the notice is sent by first class mail, which is now proper notice as required by Florida Statutes. Notices are no longer required to be sent by certified mail. Instead, paperclip the signed, dated certified card or the returned postmarked envelope if the notice is returned.

Provide the check writer's name as it is signed on the check, even when signed with initials.

Provide the date the check was received, when it was issued or mailed.

Provide the <u>current</u> or <u>last known address</u> for the check writer, including the street, city, state and zip code.

Provide as much identifying information as possible, for example, date of birth, driver's license number and state, race, which will help in the service of warrants. Because of duplicated names, OFFICERS WILL NOT SERVE WARRANTS WITHOUT SOME TYPE OF IDENTIFYING INFORMATION to ensure that they are arresting the right person.

Provide the check writer's employer's business name, complete address, and phone number.

Provide the full name, business address, and business phone number of the person who accepted the check. IT IS NOT NECESSARY TO PROVIDE A HOME ADDRESS OR PHONE NUMBER UNLESS THE CHECK IS ACCEPTED BY AN INDIVIDUAL RATHER THAN AT A BUSINESS.

Provide the CITY, COUNTY AND STATE (in same order) where the check was passed/accepted.

Provide the complete address where the check was accepted.

Provide the correct check number and the correct check amount - <u>the legal amount that is written</u> below "Pay to Order of." Counter checks should be indicated as CC or as Counter Check.

Provide what the "check was accepted for," and the "return reason" indicated by the bank.

All sworn complaint forms sent by mail must be notarized prior to mailing.

If signing in our office, we must witness your signature, and you must preset a valid picture I.D.

AFFIDAVIT OF MAIL SERVICE

I,			, either on my o	wn behalf
or	(Name)			
as a representative of			, herel	by swear and
	(Name of Busine	ss)		
or otherwise affirm that a notice pursuar	nt to Chapter 832.07(1)	a, Florida Statutes,	has been sent to:	
at		(C:h.)	(0)	
(Street)		(City)	(State)	(Zip)
by United States Mail, and swear or affi	irm that the address to	which the notice wa	as sent was the ad	dress on the
worthless check or an address taken fro	om the writer of the che	eck on the date that	the check was issu	ied to myself
or the company that I represent. I furt	her swear or affirm tha	at at least fifteen (1	5) days have pass	ed since the
notice was mailed to the writer of the ch	neck at the above-listed	address.		
SIGNATURE OF AFFIANT:				
PRINT NAME:				
ADDRESS:				
Sworn to and subscribed before me thi	is day of		, ;	20
Signature of Notary Public:				
Print, Type or Stamp Commissioned N	lame of Notary Public:			
Affiant is personally known to Notary Pu	ublic OR A	ffiant Produced Iden	tification	and, if so,
Type of Identification produced:				

OFFICE OF STATE ATTORNEY, FIRST JUDICIAL CIRCUIT SWORN COMPLAINT FOR WORTHLESS CHECKS (Please Complete Form by Printing With Blue Ink Only or Typing)

(1) Was check post-dated at time of acceptance? □Yes □No (2) Were you asked to hold or delay deposit of check? □Yes □No

A "YES" answer to either of the above questions indicates this matter is ineligible for filing with the 1st Judicial Circuit State Attorney Worthless Check Diversion Program. A recourse may be to file with small claims court or a collection agency of your choice. If both boxes above were checked "NO," complete the complaint form and sign it before a notary.

A Notice MUST be sent to the check writer via first class mail, allowing a fifteen day grace period to pay the check and service fee before the check can be filed, unless the check was returned account closed. Date Notice was sent: Attach affidavit of mail service and/or any returned envelopes or cards. Check writer's name (as signed on the check, not business name) Address SUSPECT City State Zip Home Phone # Other Phone # (Check writer Sex Race Date of Birth Height Hair Eyes Age information) Driver's License # State Passport # Country Employer (if known) and Address Business Phone # Person who accepted the check or debit order 2 Name:_ CHECK Address: Home Phone: Work Phone: City, State Zip: Can Person ID Check Writer? Check # Date Received Amount **COMPLETE A** □Yes **SEPARATE** Was check received by mail? □Yes □No Where was check received? City _____ ___ County _____ State_ **FORM FOR** What was check accepted for? Was check handed to you by someone other than the check □ Merchandise □ Services writer: □Yes □No **FACH CHECK** □ Payment on Account □ Cash Name: □ Other 3 Address: Check was returned for? □ Insufficient Funds □ Account Closed City, State, Zip: VICTIM □ Other Phone: Phone Victim/Business Name (Person who Victim/Business Address City Zip received check) Address where check was accepted if different from the above address: I HAVE READ ALL FILING INSTRUCTIONS, AND HEREBY CERTIFY UNDER PENALTY OF PERJURY, THAT ALL INFORMATION IN THIS COMPLAINT IS TRUE TO THE BEST OF MY KNOWLEDGE. Signature of Person Filing Print Name Sworn to and subscribed before me this _____ day of _____, 20 ___. _, Notary Public <SFAL> Personally Known ____ OR Produced Identification ____ Type of Identification Produced ___ 832.05(), Florida Statute Assistant State Attorney Date FOR OSA USE ONLY: DATE RECEIVED AT STATE ATTORNEY'S CHECK DIVISION, OKALOOSA COUNTY: _